

Operator Training FAQs:

Q. When a UST owner leases a store, if it the UST owner or leasee who is responsible for complying for the Operator Training requirements?

A. Actually both, the UST owner and facility operator. The definition of UST owner in the Louisiana UST regulations lists both the UST owner and UST operator as owner. LDEQ allows the UST owner and leasee to decide amongst themselves as a business decision who will comply with the regulations. As long as one complies, it is considered compliance by all.

Q. Can an owner designate a person to represent them as Class A or B Operator?

A. Yes. A UST owner may designate someone to operate as their Class A or B Operator.

Q. Does Louisiana allow reciprocity? Can someone take a course in another state and be recognized as a certified UST operator in Louisiana?

A. Not at this time. All Louisiana owners and operators must take the Louisiana-specific Operator Training Seminar for Class A and B Operators. Registration information is at www.PetroClassroom.com.

Q. Can a third party contractor serve as a Class A or B Operator for a facility? And if so, is there a limit to the number of facilities that person can be operator for?

A. Yes. A third party contractor can serve as either a Class A Operator, Class B Operator, or both, as the designation of the UST owner. There is not limit in Louisiana to the number of facilities that a person can be certified operator for.

Q. Can a third party provide training for Class A or B Operators in Louisiana?

A. No. All Class A and B Operators must complete the Department-sponsored training course. Registration information is at www.PetroClassroom.com.

Q. If someone takes the LDEQ Expedited Penalty Course, can that serve as the Class A or B Operator Training Course?

A. No. The LDEQ Expedited Penalty Course is geared for non-compliance training, and does not contain all of the information needed to meet the Energy Act Operator Training requirements.

Q. What is the deadline for taking the Class A and B Operator Training seminar?

A. All UST owners and Operators, or their designees, must take the seminar before August 8, 2012.

Q. After August 8, 2012, how long does a new Class A or B Operator have to take the training?

A. After August 8, 2012, new Class A or B Operators have to complete the training within 30 days of assuming Class A or BB Operator responsibility.

Class C Questions

Q. Do site-specific emergency procedures have to be posted at the facility?

A. Yes. Site-specific emergency procedures must be posted at the UST facility where the Class C Operator can see them. They must include site-specific emergency procedures, the location of emergency shut-off devices, and appropriate emergency contact numbers.

Important contact numbers that must be included:

For non-emergency conditions, contact LDEQ Single Point of Contact at (225) 219-3640.

For emergency condition, contact Louisiana Department of Public Safety Hotline at (225) 925-6595.

Q. Is a Class C certificate issued by a Class C provider at the end of the training be acceptable for the state, or does the state require that at the end of the training, the Class A/B Operator disregard the vendor's certificate and use a certificate issued by the state?

A. Class C Certificates must be issued by Louisiana. To obtain certificates, the Class A or B Operator must submit the name, date trained, and UST owner information for their trained Class C operators to lomcsa@lomcsa.com in order to obtain a certificate. **For UST owners that have facilities that are registered with different owner names but all are the same owner, please submit all names to ensure that the Class C operator may work on any of the facilities without having to be re-trained.**

Certificates must be kept either at the facility or alternate location and made available upon request by an inspector. LDEQ will also keep a database of all trained C operators as a back-up.

Q. What is the deadline for training Class C Operators?

A. All Class C Operators must be trained by August 8, 2012.

Q. After August 8, 2012, how long does a new hire have to take the Class C training?

A. After August 8, 2012, someone has to be trained prior to beginning unsupervised responsibility for responding to emergencies at a UST facility (being a Class C Operator).

Q. Must all store clerks become Class C Operators?

A. There must be at least one Class C Operator on site at all times at a manned facility. It is best to train all clerks as Class C Operators, but it is not mandatory if there is someone else at the facility at all times that will respond.

Q. Who can train Class C Operators?

A. Anyone that the Class A or B Operator allows can train a Class C Operator. LDEQ UST regulations allows the Class A or B to decide on what type of training their C Operators will take.

Q. If performing the training in person, does it have to be the Class A or B or can they designate someone else, such as a store manager, to provide the Class C training?

A. The Class A or B Operator may designate someone else, such as a store manager, to train the Class C Operators.

Q. Do site-specific emergency procedures have to be posted at the facility?

A. Yes. Site-specific emergency procedures must be posted at the UST facility where the Class C Operator can see them. They must include site-specific emergency procedures, the location of emergency shut-off devices, and appropriate emergency contact numbers.

Q. Can Class C Operators take an online course for C training, and does the Class C course have to be approved by LDEQ?

A. Yes, the Class C Operators can take an online course for Class C training. LDEQ does not have to approve the content of the Class C training course. The Class A or B Operator can choose whatever training course they want in whatever format they want for Class C training.

Q. Is a Class C certificate issued by a Class C provider at the end of the training be acceptable for the state, or does the state require that at the end of the training, the Class A/B Operator disregard the vendor's certificate and use a certificate issued by the state?

A. Class C Certificates must be issued by Louisiana. To obtain certificates, the Class A or B Operator must submit the name, date trained, and UST owner information for their trained Class C operators to lomcsa@lomcsa.com in order to obtain a certificate.

Certificates must be kept either at the facility or alternate location and made available upon request by an inspector. LDEQ will also keep a database of all trained C operators as a back-up.

Q. If there a list of online Class C training providers?

A. Yes. Below is a list of online Class C training providers. This is not an exhaustive list, and any Class C training provider can get their training on this list by contacting Samuel Broussard at 337-262-5744 or Samuel.broussard@la.gov.

(1) Tank Management Services / Williams & Company Consulting, Inc.
www.PetroClassroom.com

(2) Petroleum Training Solutions
www.USTtraining.com

(3) JMM Management Group
www.myoperatortraining.com

(4) PASS
www.passtesting.com
866-735-0201

(5) Tait Environmental Services
www.tait.com

(6) Eclipse, A Division of ECS, Inc.
www.ecseclipse.com
www.//training.ecseclipse.com

(7) Titan Management Group
www.mytitan.net
615-372-6000 Ext. 316

(8) Seneca Companies
www.senecaco.com
www.onlineoperatortraining.com
800-369-3456

(9) Antea Group
www.apioperatortraining.com
888-951-3456

(10) BLR Business & Legal Resources,
Inc.
NTeolis@BLR.com
860-510-0100 Ext. 2108
